New way to identify Medicare IDs for vaccine administration claims

To ease the administrative burden you may be experiencing in submitting COVID-19 vaccine administration claims for Medicare beneficiaries, UnitedHealthcare has made it easier for you to find a member's Medicare ID number. We also have a tool to help members find state and county health department resources on FDA-authorized vaccines, as well as materials you can use to encourage your patients to wear masks – a critical step in reducing the transmission of COVID-19.

Medicare ID lookup

Charges for COVID-19 vaccine administration for all Medicare beneficiaries should be billed to the Centers for Medicare & Medicaid Services (CMS) Medicare Administrative Contractor (MAC). The patient's Medicare Beneficiary Identifier (Medicare ID) must be included with those claims.

Many patients do not carry their Medicare ID card with them, and your office may only have the member's UnitedHealthcare ID number on file, which is different than the Medicare ID.

To help make finding a member's Medicare ID easier, we've added the Medicare ID to the Eligibility & Benefits information available on the UnitedHealthcare Provider Portal. Note: This field will only display for members with Medicare plans and where the Medicare ID applies.

- If you have an Optum ID, you can access this expanded information 24/7 to assist with your MAC claim submissions. Simply go to UHCprovider.com and sign in to get started. The link below has step-by-step instructions to help you.

- If you don't have an Optum ID, this [registration page](#) outlines how to create one. (Please note it takes 5–7 business days to complete the registration process.)

⊙ **Find a Medicare ID Number**

Vaccine Resource Locator

UnitedHealthcare has developed a ZIP-code tool to help members find state and county health department resources on FDA-authorized vaccines near them. The resources include information on who can get a vaccine, where vaccines are being given, how to schedule an appointment to get a vaccine and how to sign up for alerts. Please share this locator with your patients or use it yourself to help answer patient questions.

⊙ **Use the Vaccine Resource Locator**

Encourage mask wearing

We're working with the American Medical Association to help promote their "Mask Up" campaign and provide flyers and other graphics that you can use in your office and on social media to remind patients about the importance of masking up.

⊙ **Check out Mask Up**

Review resources

UnitedHealthcare is focused on providing resources and information to support you during this challenging time, so you can focus on caring for your patients. The following items can

help you manage the claim submission and reimbursement process for COVID-19 vaccine administration:

Self-paced online course: Step-by-step COVID-19 vaccine administration billing and reimbursement instructions

COVID-19 billing guide: The latest information related to vaccine administration billing and reimbursement

Vaccine guidance webpage: Additional information on submitting claims, coding guidance, member cost-share and more

Thank you for all you do to answer patient questions and help ensure they have the information they need about COVID-19 and COVID-19 vaccines.