



An important message regarding Humana's COVID-19 response: ADMINISTRATIVE UPDATE Feb. 17, 2021

As we continue to monitor the status of COVID-19 cases and review procedure data in the 22 states listed below, we are implementing changes to authorization requirements.

Humana is reinstating authorization requirements for Medicare Advantage and commercial members for skilled nursing facilities (SNFs) for dates of service on or after March 1, 2021, in these states:

- **Statewide reinstatements**

- Arkansas
- Colorado
- Delaware
- Idaho
- Indiana
- Kansas
- Kentucky
- Maryland
- Michigan
- Missouri
- New Mexico
- Ohio
- Oklahoma
- Oregon
- Texas
- Utah
- Virginia
- Washington
- West Virginia

- **County-specific reinstatements**

- Illinois – Clinton, Jersey, Madison, Monroe and St. Claire counties
- New Hampshire – Hillsborough County
- Pennsylvania – Bucks, Chester, Delaware, Franklin, Montgomery and Philadelphia counties

Please note:

- This return to our standard authorization policy applies to participating/in-network and non-participating/out-of-network providers.
- You will need to submit supporting documentation for your authorization and can expect responses to be provided in normal processing timeframes. Please plan accordingly.

We are here to support you as you care for your Humana-covered patients, particularly during this difficult time. Humana leaders will continue to monitor service volumes as well as the progression of the COVID-19 curve and recovery. We will update you on policies and processes that affect your practices and organizations as this crisis evolves.

If you have any questions about these new procedures, please contact your Humana representative.