



Social Determinants of Health (SDOH) Provider Education

Social Determinants of Health (SDoH) are social and environmental factors that contribute to a patient's physical health and well-being. You are receiving this list of patients because Meridian's Community Health Workers (CHWs) have been unable to reach them. We appreciate your support with assisting these patients by connecting them to the resources that they have requested. Listed below are some examples of reasons that a patient may request food, housing and/or transportation resources:



Food (Issues with providing and/or accessing food for self and/or family)

- Patient is homeless and needs a list of community meals
- Patient needs assistance maximizing food benefit (Ex. Double Up Food Bucks)
- Patient is pregnant and not connected with WIC
- Patient lives in food desert and needs assistance accessing healthy food close to him or her
- Patient is not receiving food benefits and has a lack of food within the household



Housing (Issues with finding adequate, safe, or affordable housing for self and/or family)

- Patient needs assistance finding affordable housing units
- Patient needs information about local shelters
- Patient needs retrofitting to make home accessible (bars, ramps, etc.)
- Patient needs repairs to home and/or weatherization
- Patient needs help with eviction or foreclosure diversion
- Patient needs assistance with rent and security deposit to move to a new residence
- Patient needs help finding adult foster care (AFC), senior living, etc.
- Patient lives in an unsafe home environment with no housing options



Transportation (Issues with finding adequate transportation)

- Patient needs assistance paying for vehicle repairs
- Patient needs a vehicle to travel to and from work and medical appointments
- Patient is disabled/veteran/student and may qualify for reduced bus fare rates
- Patient lives in rural area with no mass transit system
- Patient receives rides from family or friends and does not have money to fund the trip upfront
- Transportation vendor continuously fails to show for scheduled transportation
- Patient has no support system, no transportation, no bus system, and no means to get anywhere

If you feel that you cannot connect a patient with needed resources, please encourage him or her to contact our Member Services department by calling **888-437-0606** to have a Community Health Worker complete additional follow up to connect the patient to resources.



Frequently Used Resources:

- MI Bridges at michigan.gov/mibridges
- Michigan Works! at www.michiganworks.org To find a service center, visit site or call **1-800-285-WORKS(9675)**
- United Way **2-1-1** at www.mi211.org or call **211**
- Helping Hand at www.michigan.gov/helpinghand

