

In case of an emergency go to the nearest emergency room or call 911.

IMPORTANT NUMBERS FOR MEMBERS

Member Services

1-866-316-3784 (TTY 711)

Behavioral Health Crisis Line

1-866-827-8704

24 Hour Nurse Line

1-866-711-6664 (TTY 711)

Hearing Impaired

TTY 711

Dental

1-844-870-3976

IMPORTANT NUMBERS FOR PROVIDERS

Pharmacy

1-855-432-6843

Eligibility

1-866-316-3784

Authorization

1-866-874-2567 (24 hours)

Behavioral Health

1-866-827-8704

Dental

1-844-870-3977

Emergency admissions, elective admissions and outpatient surgery must be preauthorized.

Submit Claims to PO Box 982963, El Paso, TX 79998-2963

Payer ID 128MI

