

Strengthen your practice with Real-Time Benefit Check

Humana understands that your main goal as a healthcare provider is keeping your patients happy and healthy. One way to do this is to help them find more affordable prescriptions when they express concern with either paying for prescriptions or getting to the pharmacy. Real-Time Benefit Check (RTBC) allows you to search for the best possible medication price for your patients based on their prescription benefits, which bolsters adherence and physician-patient relationships.



What is Real-Time Benefit Check?

RTBC is a tool that is already integrated into your electronic medical record system. When you prescribe a medication to a patient, RTBC helps you search for the lowest-cost pharmacy and medication available. RTBC brings intelligence to the point of care by giving you patient-specific information on benefits, pricing and prescription alternatives.



How Real-Time Benefit Check improves your practice

1 Saves patients money and saves provider's time

When you prescribe a medication to a patient, RTBC helps you search for the lowest-cost pharmacy (i.e., preferred cost-sharing pharmacies) and medication available based on a patient's prescription benefits. RTBC helps you build trust and customer satisfaction by displaying for patients the best prices possible on their prescriptions based either on cost-effective formulary alternatives and/or preferred cost-sharing pharmacies. RTBC notifies you of up to three therapeutic alternatives for patients, and it does so in a matter of seconds. The speed and accuracy of RTBC accelerates the prescribing process, allowing you to spend more time with patients.

2 Promotes prescription adherence

Patients are more likely to stick with less expensive medications. Healthcare Effectiveness Data and Information Set adherence scores went up 2% when patients switched to a lower-cost prescription. Patients who stick to their prescriptions manage their conditions better and are less likely to develop related medical problems. This improves patient outcomes and reduces healthcare costs overall.

3 Gives patients choices

Patients are empowered when they feel in control of their health. RTBC delivers transparency to the prescribing process by revealing alternate options.

CenterWell Pharmacy™ is a preferred cost-sharing mail-order pharmacy option available to Humana members. For more information, visit [CenterWellPharmacy.com](https://www.CenterWellPharmacy.com).



Real-Time Benefit Check paired with CenterWell Pharmacy has real benefits:



Key advantages of using CenterWell Pharmacy



Savings

The average member sees medical cost savings of up to \$612 annually.¹



Reduced admissions

Mail-order pharmacies may reduce hospital admissions per thousand by up to 30%.²



Adherence

On average, adherence rates are 6% higher for mail-delivery pharmacy utilization compared to retail pharmacies.³

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References:

1. “Estimating the Value of Humana Pharmacy Usage with Causal Diagrams and Bayesian Additive Regression Trees: A Study of Medical Costs and Medication Adherence Rates at the Member Level,” Pharmacy Analytics and Consulting (2019), last accessed May 9, 2022.
2. “P360 Regression Model,” Deloitte Analytics and Consulting (2021), last accessed May 9, 2022.
3. Stars Adherence Regional Dashboard produced by Humana Pharmacy analytics data through Dec. 31, 2019. Refreshed on Jan. 6, 2020.

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