

UnitedHealthcare Community Plan

MIHP Quick Reference Guide



Use this reference guide for quick access to MIHP Services and Billing Resources!



UnitedHealthcare Provider Portal

The UnitedHealthcare Provider Portal is your gateway to the UnitedHealthcare online tools. To access the portal, you need to **create or sign in using a One Healthcare ID** to:

- Check patient eligibility and benefits
- Get claims status and submit reconsideration and appeal requests

Visit [UHCprovider.com/portal](https://uhcprovider.com/portal) for more information. If you have technical questions, contact UnitedHealthcare Web Support at providertechsupport@uhc.com or call **866-842-3278**, option 1, 7 a.m.-9 p.m. CT, Monday-Friday.

- **Online:** Sign in to the **UnitedHealthcare Provider Portal** at [UHCprovider.com](https://uhcprovider.com)
- **By phone:** 800-903-5253



Reporting Services:

Health Behavior Intervention 30 mins.....	96167
Health Behavior Intervention each add 15 mins...	96168 (limit 2 per visit)
Preventive Counseling.....	99402
Prenatal Care at Risk Assessment.....	H1000
Comprehensive Multidisciplinary Evaluation.....	H2000
Birthing Class.....	S9442
Lacataion Class.....	S9443
Parenting Class.....	S9444
Program Intake Assessment.....	T1023

- Report any relevant social determinants of health ICD-10 diagnosis codes (Range Z55-Z65). i.e. Z59.1- inadequate housing
- Reimbursement: **Michigan Medicaid Rates**
- Filing Limit: **12 months from date of service**



Claims Submission

- **Online:** Submit claims using the **UnitedHealthcare Provider Portal**. Go to [UHCprovider.com](https://uhcprovider.com) and click on the sign-in button in the top-right corner.
- **Electronic:** To submit claims by Electronic Data Interchange (EDI), use **Payer ID 95467**. Learn more at [UHCprovider.com/edi](https://uhcprovider.com/edi)
- **Paper:** Submit paper claims to the address listed on the member's ID card:
UnitedHealthcare Community Plan
P.O. Box 30991
Salt Lake City, UT 84130-0991



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